

Tri-Code HS Clamp C Error Message

If you receive the “*Clamp C not installed correctly*” error message on the Tri-Code HS, first confirm the clamp and key are installed as detailed in the owner’s manual. Once confirmed, if there is still the error message, it is due to a ‘bug’ in the installed firmware.

This error will only occur with the few keys that require use of Clamp C (i.e. HU66 keys for VW/Audi and Porsche). There is a temporary firmware update to correct this now.

A complete software update for the Tri-Code HS is scheduled for release May 2013. In addition to fixing the Clamp C error, this update will separate the High Security key codes and the Edge Cut key codes, and list the codes in alphanumeric order to simplify selection and operation.

Unless you have an immediate need to use Clamp C, it is recommended to wait for the full update in May.

If you require the temporary firmware update now, contact Technical Support at **1-800-334-1381 (option 8)** or via email **tech_support@irm.kaba.com**

