



**Q. Do I need to use a specific Software in order to use the Smart Remote Programmer device?**

**A.** Yes, it is requested to install the Smart Remote Key Programmer software on the PC or the related APP on the Smartphone/Tablet.

**Q. Is my PC and/or my Smartphone compatible with the Application?**

**A.** The Sw can be installed on PC with Microsoft Windows Vista, 7, 8 and 10 operative systems. The App can be installed on Smartphone/Tablet with Android ver. 4.3 or higher and on the following iOS devices: VER. 9.3.5 or higher iPhone 4s, iPhone 5, iPhone 5c, iPhone 5s, iPhone 6, iPhone 6 Plus, iPad, iPad, iPad 3rd generation, iPad 4th generation, iPad mini, iPad mini 2, iPad mini 3, iPad Air, iPad Air2.

**Q. How to download and install the Smart Remote Key Programmer Software?**

**A.** From the Ilco website main menu navigate to **Products** then **Automotive Key Tools, Equipment and Remotes**, then **Remotes**. The software can be downloaded from the documents tab of the Smart4Car product page.

**Q. How to install the App in the smartphone/tablet?**

**A.** MySilca SRP App is available (Free of Charge) in the Google Play Store for the Android devices and in the App Store for the iOS devices.

**Q. Connection of the device to the PC via USB cable?**

**A.** The first time you connect the Smart Remote Programmer to a PC you should let the operating system finding the driver in the web, once the driver has been found and installed you can then run the SRKP SW.

**Q. Connection of the device to the smartphone/tablet via Bluetooth?**

**A.** Just run the MySilca Remote App on your smartphone/tablet, the bluetooth will be automatically started and the device will be found.

**Q. How to choose the correct Smart4Car universal remote?**

**A.** The App or the Program indicates the correct remote reference to use according to the vehicle selected.

**Q. How to preset the Smart4Car universal remote?**

**A.** Click on the "program remote" icon then place the properly universal remote in the indicated position on the Smart remote programmer, the programming will be done through the NFC technology.

**Q. Why the Smart Remote Key Programmer/App doesn't work without the device connected?**

**A.** The Smart Remote Programmer works like a dongle (hardware protection) for the program/App.

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**Q. How to program the remote in the vehicle?**

**A.** *According to the specific vehicle it may be possible to use a manual on board procedure or a diagnostic programming procedure, in some cases both options are available. The Program or the App will indicate which procedure is available according to the vehicle selected, in case of on board procedure it will display the complete steps to carry out in the car.*

**Q. Does the Smart Remote Programmer require tokens to pre-code the Smart4Car universal remotes?**

**A.** *No, tokens are not required for pre-coding Smart4Car universal remotes.*

**Q. Will there be updates for the software and if so, will updates cost more?**

**A.** *Yes, the software will be constantly updated to add new vehicles and capabilities to the Smart Remote Programmer. Update costs will vary based on what is added.*

